

Index Payments

1-Second EMV, P2PE and remote device management —
at a significantly lower cost.















Payments Re-Engineered

Secure Semi-Integrated Solution Index routes payment data directly from the PIN pad to the processor, removing your POS from PCI scope. Unlike traditional solutions that pass card data through the POS, with Index your POS fully delegates payment to the PIN pad. An IP-connected Verifone, Ingenico or Equinox PIN pad collects tender, requests authorization, and returns a simple approval to the POS. Index PIN pad software drives the in-store user experience, and cloud services enable a range of value-added benefits.



Fault-Tolerant Hosted Gateway The Index PCI Level 1 Gateway provides a robust link from your POS to the payment processor to enable processing flexibility and reliability. Index routes to any processor including First Data, Vantiv, Chase Paymentech and Worldpay, and supports a wide range of tender types including credit, debit, FSA, gift cards, EBT, eWIC and NFC (Apple Pay, Google Pay). Unlike traditional solutions that require you to manage a direct processor integration or an on-premise server, Index is a cloud-based, fault-tolerant solution that requires no on-premise hardware and dramatically reduces your compliance burden.

-  1-Second EMV
-  Point-to-Point Encryption
-  Industry-Leading Security
-  Innovative Architecture
-  Simplified PCI Compliance
-  Fault Tolerance & Reliability
-  Processing Flexibility
-  Multi-Tender Support & eWIC
-  Offline Store & Forward
-  Remote Device Management
-  Gateway Tools & Reporting
-  E-Receipts & Branded Splash

Retail Categories



Transform Your In-Store Payments

INDEX PARTNERS



MULTI-TENDER SUPPORT



Key Features

1-Second EMV Customers can dip their card anytime and remove it in just one second. Additionally, Index's semi-integrated architecture eliminates retailer EMV certification.

Point-to-Point Encryption (P2PE) 2048-bit RSA encryption, asymmetric keys and periodic key rotation secure in-store transactions — with no P2PE fees.

Simplified PCI Compliance Because payment data never enters the POS, the POS is fully removed from PCI scope.

Processing Flexibility Maintain complete flexibility with Index cloud-based payment routing. Select any supported processor and Index will route your payments to the endpoint of your choice.

eWIC With Index you get online eWIC and Smart Card WIC. In states that don't yet have eWIC, you can just turn it on as soon as your state rolls it out.

Offline Store & Forward If your network goes offline, you can still accept credit card transactions to process and settle at a later time.

Remote Management & Configuration Index Armada provides real-time monitoring of store and device health, enables remote configuration of payment features and PIN pad interfaces, and more.

Remote Updates & Key Management Remotely deploy software and security updates to your PIN pads, including debit key injection and remote key swapping — no shipping, additional costs or downtime.

Gateway Tools Fast, web-based tools and a powerful Transaction Explorer help you investigate settlement discrepancies, reconcile chargebacks, and settle customer disputes.

E-Receipts Seamlessly capture customer emails on the PIN pad and offer convenient, one-time sign-up for branded digital receipts. Index remembers customer preferences so they'll automatically receive e-receipts upon future visits.

Branded Splash Modern touch-screen PIN pads can be a valuable touchpoint for your brand. Customize your splash screens to elevate checkout and give customers a beautiful on-brand experience every time they shop.